



**PORT OF VISAKHAPATNAM**  
(ISO 9001, ISO 1400 & OHSAS 18001)  
**MARINE DEPARTMENT**  
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**MISSION**

TO PROVIDE QUALITY SERVICE TO THE CUSTOMER WITH  
**EFFICIENCY – ECONOMY – EXCELLENCE**

**SERVICE OBJECTIVE**

**“PROVIDING SEA PORT FACILITIES AND RELATED SUPPORT SERVICES FOR ALL SHIPS VISITING THE PORT AND CARGO HANDLING AT INNER AND OUTER HARBOURS OF THE PORT.**

**SHEQ POLICY**

Port of Visakhapatnam is committed to provide prompt, efficient and safe services to ensure quick turn round of sea, rail and road borne cargo by:

- Implementing and continually improving the performance of occupational health and safety, environment and quality management systems.
- Complying with the applicable legal requirements and other applicable requirements.
- Preventing – injury and occupational ill health.
- Preventing pollution to the environment by setting sound environmental objectives enhancing customer satisfaction.
- Ensuring promotion of awareness among the employees and the port users on safety, health, environment and quality.

Make available this policy to the public, associated personnel and the interested parties.