CIRCULAR No. – 1186

Sub: Accepting of actual amount of Freight – Reg.
Ref: ACM/ECoR/WAT letter no.SDCM/Excess Freight/Refund/1, Dt.25.11.19.

With reference to the subject matter, the instructions issued by ACM/ECoR/WAT vide letter cited for accepting of actual amount of Freight is reproduced below.

"It is observed that in some cases where freight is paid by DD, the same is collected in excess over and above the freight amount as reflected in RR from the consignor/consignee. Subsequently parties are making claim for refund of such excess payment even for small amount like Rs.2/-, Rs.3/- . The matter has been examined and it has been decided that henceforth only the actual Railway dues as reflected in the RR, are to be collected from the consignor/consignee and consignor/consignee are also required to tender the actual freight amount as reflected in RR.

In case, Consignor/Consignee is unable to make payment of actual RR amount and making payment in excess over and above the freight amount reflected in RR, an undertaking may be obtained from the Consignor/Consignee that no claim will be lodged for such excess payment.

Customers may also be encouraged to take the facility of e-Payment for making payment of freight to avoid making of such excess payment over and above RR amount.

However, in exceptional circumstances with the approval of Sr.DCM/WAT (through Commercial Control), such excess amount over and above the freight amount as reflected in RR may be accepted (where payment of freight is made by DD) and the same should be properly recorded in the Cash Book with Commercial Control Order. General Money Receipt should be issued to the party for such excess payment and party should be advised to apply to Src.DCM/WAT along with the original Money Receipt for refund of such excess payment within six month from the date of payment".

Hence, in view of the above all concerned to note and act accordingly.

C/- PS to Dy.Chairman for kind information of Dy.Chairman.
C/- PA to TM for kind information of TM.
C/- Sr.DTM(R) / DTM(R) for kind information.
C/- ATM(RC) for information.
C/- Joint Director (R&P) – for information and hoist the same in the Port Website.
   (\1\0.10.2.19 Swatch Bharath – Circular 1186)
C/- TI(C) / GS(OP) for information.